



# PLAYERS CLUB BENEFITS



Earn points for same day cash back				
Earn points & comp dollars	•	•	•	•
Earn Entries for Promotions	•	•	•	•
Redeem points for food & gift shop purchases	•	•	•	•
Tiered Loyalty Offers	•	•	•	•
Point Multiplier Events	•	•	•	•
Direct Mail Offers <sup>1</sup>	•	•	•	•
E-mail Offers & Announcements	•	•	•	•
Free Check Cashing	•	•	•	•
Gift Shop Discount <sup>4</sup>		10%	15%	20%
White Oak Café Discount <sup>3</sup>		10%	15%	20%
Invitation Only Events <sup>1</sup>		•	•	•
Annual Celebration Dinner				•
Waived Credit Card Fees			•	•
Personal Executive Casino Host			•	•
Complimentary Tickets to Off-site Events <sup>1</sup>			•	•
Complimentary Merchandise				•
Off-site Casino Hosted Events <sup>1</sup>				•
Complimentary Drinks				•
Complimentary Concert Tickets <sup>2</sup>				•

\*Does not include any type of point multiplier or other bonus points promotions.

<sup>1</sup> Based on recent gaming activity.

<sup>2</sup> Based on recent gaming activity and availability

<sup>3</sup> Up to 4 guests.

<sup>4</sup> Excludes tobacco products.

# PLAYERS CLUB

## RULES & REGULATIONS

- Membership into the Players Club is free.
- Members must be 18 or older to participate in the Players Club.
- Valid U.S. Federal or State-issued Tribal photo ID is required on all transactions and to participate in all promotions.
- Members are allowed (1) one account. Membership and rewards are non-transferable.
- Points and comps earned are non-transferable.
- Management reserves the right to adjust point balances resulting from machine malfunctions, operator errors and/or fraud.
- All Players Club benefits are based on the level of play on an annual basis. The Club runs from September 1 to August 31 of each year.
  - To qualify for Aurora status, the member must earn 8000 points.
  - To qualify for Elite status, the member must earn 4000 points.
  - To qualify for Premium status, the member must earn 1000 points.
- Players Club comps and points will expire after 18 months of inactivity.
- Players Club members may update their name, address, email address or phone number by visiting the Players Club booth.
- A member's PIN is not to be shared with any other person. It is the responsibility of the member to keep his or her PIN confidential and secure. Members are responsible for any activity on the Players Club account when the account is accessed using the PIN.
- If a member enters an incorrect PIN five (5) times, the account will lock automatically and the member will be unable to access his or her free slot play or other benefits until the card is reset. To reactivate the card, the member must appear in person with valid photo ID at the Players Club booth. You may change your PIN at any time.
- Duplicate cards will be issued with proper identification. Players Club is not responsible for lost, stolen or misused cards.
- It is the players responsibility to ensure the card is inserted properly in the machine before playing.
- Management is not responsible for lost points or comp dollars associated with cards left in the machines.
- By becoming a member, you acknowledge your permission for Players Club to correspond with you via mail, email, text message or telephone unless otherwise notified. You may opt-out of such communication by visiting the Players Club booth.
- Rules of Players Club promotions may vary. Visit the Players Club for specific promotional details.
- Membership may be revoked at the discretion of management. Members must surrender their Players Club cards upon request.
- The Players Club reserves the right to cancel or modify this program at any time without prior notice.



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